

# INNOVATE

## E-COMMERCE INC.

### Customer Portal

Innovate's Customer Portal gives you access to your information in real-time, 24/7. Through the portal, your information is available at the file and/or document level. Customer Portal is designed to be user friendly and is equipped with multiple search capabilities to make it quick and simple to locate the information you need. Customer Service is Innovate's number one priority, so our support staff is always available to help. Customer Portal is another tool Innovate provides to give you access to your information instantly.

"How can I view my data?"

- **User-friendly**
- **Multiple search capabilities**
- **Quick, immediate access to information, 24/7**
- **Access to current and historical information online**

Innovate's Customer Portal gives you access to your information instantly. Whether you are looking for a specific document number or a range of dates, Customer Portal allows you to find the information quickly. Need to see the actual data your business partner sent? Customer Portal lets you review the actual data, before it was translated.

Through the portal, you can view the entire life cycle of the document or file – from pickup to delivery and confirmation.

For your convenience, upcoming system maintenance and other key processing information will be provided through Customer Portal.

Not using Innovate's Customer Portal? Call at 412-681-7090 or contact us at [info@innovateec.com](mailto:info@innovateec.com) today.